



## Frequently Asked Questions About Overnights

### 1. How do we register for the Overnight or find out more information?

Please call the reservations department at 414-278-2728 or 888-700-9069. Registrations will be accepted up to two weeks prior to the program or until maximum capacity is reached. Please note: many overnights sell out well in advance.

Groups of fifteen or more will be required to pay a 50% non-refundable deposit upon registration. In order to receive the group discount, book together under the same group name. Full payment, accurate headcount, and completed forms are due one month prior to your overnight date. Groups reducing their size after their final payment are responsible for finding replacements for those participants. Groups must maintain the ratio of one adult for every five children.

**Cancellation policy: All reservations are non-refundable and non-exchangeable unless the Museum cancels the overnight due to enrollment requirements or weather. If the museum needs to cancel, we can transfer your registration to another program date or offer a refund.**

### 2. Are Overnights themed?

Yes, our overnights are themed. Please see the [Overnights website](#) to select a theme that interests your group or family.

### 3. How much do overnights cost?

Prices are \$47, \$37 for members, \$42 for groups (15+ booked together, in advance).

### 4. The age range for the majority of overnights is 6-12 year olds and adults. Can I bring children outside of this range?

We receive numerous requests for people to bring children to the overnights that are outside our designated age range of 6-12 years old. Due to programming reasons, we are unable to approve these requests, as we cannot make the exception for some groups while refusing it for others. Selling tickets to participants outside of the age range also takes availability away from our intended audience.

Children younger than 6 may be well-behaved and advanced learners, but our age ranges are based on stamina and maturity.

### 5. What will we be doing during the Overnight?

The evening will include a Dome theater show, educator-led activity stations featuring hands-on programs and a self-guided flashlight exploration. Two museum staff members will spend the night in the elevator lobby of the floor you are sleeping on. Please refer to the sample schedule below. The programming times will change occasionally.

#### Sample Schedule

*This is TENTATIVE and subject to change. You will receive a schedule when you check-in.*

#### Evening

6:00-7:30 p.m.	Arrive, store gear, check-in, and explore the Museum
7:45 p.m.	Dome theater show
6-10 p.m.	Educator-led activities on various exhibit floors
8:30-10 p.m.	Self-guided flashlight exploration of 3 <sup>rd</sup> floor
10 p.m.	Mandatory safety orientation and retrieve gear afterwards
10:15 p.m.	Set up sleeping area (this is usually on the 2 <sup>nd</sup> floor of the Museum-North American exhibits)
10:15-11 p.m.	Get ready for bed
11-11:30 p.m.	Lights out

#### Morning

7 a.m.	Wake up, clear your sleeping area and bring gear downstairs
7:15 a.m.	Gear storage in your car or at the museum (see Admissions staff for assistance)
7:30 a.m.	Light breakfast
7:30 a.m.	Museum Marketplace opens

1<sup>st</sup> floor of the museum opens early for overnight guests (your overnight fee includes admission for Saturday. You are welcome to come back later in the day if you wish).

**6. How much of the museum is available to explore?**

Activities may be limited to the floor and/or exhibits that complement your theme. You are always free to explore all three floors of the museum during the evening and on Saturday.

**7. What time is the MPM Public Overnight?**

Check-in begins at 6 p.m. on Friday evening, and overnights last until 8 a.m. the following Saturday morning.

**8. What forms do we need to fill out?**

Please fill out the online Overnight Roster Form. This group/family roster form must be submitted online ONE MONTH prior to your event. All documentation is required for participation. Please go to <https://www.mpm.edu/user> to login and create a museum account or login to one you already created. After you have a user account, sign in and choose the tab "Overnights" and then click on the tab labeled "submit roster" and fill in the appropriate information. Please have your confirmation number, as you will need that to verify that you have registered and paid for your group (if you have multiple confirmation numbers, enter one of them).

If you do not have internet access, call 414-278-2728 to request forms on paper and submit one month prior to the overnight.

Please send to:  
Milwaukee Public Museum  
Attn: Overnights  
800 W. Wells Street  
Milwaukee, WI 53233-1478

**9. I have attended an overnight at MPM in the past. Do I need to fill out the forms again?**

Yes, please fill them out again.

**10. What if someone from our group cancels?**

Your reservations are non-refundable and non-exchangeable. All participants must maintain a minimum 5:1 ratio of children to adults (adult/chaperone=21 years and older). Groups reducing their size after their due date are responsible for finding replacements for those participants. If you have questions about these policies, please call 414-278-2728.

**11. What if I need to add participants to my registration?**

As long as space is available, the Museum will accept additional registrants two weeks prior to the event. Please call the reservations department at 414-278-2728 to add participants. Payment must be received in full when you register new guests. No additional individuals may come to the event that evening unless they are already registered and payment in full has been received. We will add names to a waiting list if the overnight sells out. If members of your party are on the waiting list, we will notify you by telephone if space becomes available.

**12. How do I get to the museum?**

From I-43 North (from Green Bay, Mequon)

Head SOUTHBOUND on I-43

Take the HIGHLAND AVE exit ramp.

Turn LEFT onto State St.

Turn RIGHT on James Lovell St.

Parking structure will be on your immediate right.

From I-94 heading East (from Madison, Waukesha)

Head EAST on I-94

Go past exits for Green Bay and Chicago.

Take EXIT 1H to merge onto N James Lovell Street/7<sup>th</sup> Street

Veer LEFT on James Lovell St.

Go NORTH 3 blocks.

Parking structure will be on your left.

From I-43 South (from Illinois, Kenosha)

Head NORTH on I-94/I-43

Take exit 72A toward Michigan St./10<sup>th</sup> St.  
Continue straight on 10<sup>th</sup> street.  
Turn RIGHT onto Wells St.  
Turn LEFT onto James Lovell St.  
Parking structure will be on your left.

Look online for directions by searching “800 West Wells Street, Milwaukee, WI, 53233.” The museum is at the intersection of Wells and James Lovell streets (formerly 7<sup>th</sup> Street).

**13. Where do we park?**

Parking is available in MacArthur Square, 841 N. James Lovell St., adjacent to the museum building. The overnight parking fee for 9-24 hours is \$14.00. Members always pay \$5.00—simply show your MPM member ID at check-in to get your parking ticket stamped. Please consult the Park Milwaukee website for more information about parking in the area.

Parking should be paid Saturday morning at the parking kiosk located across from the pedestrian cross walk from the Museum entrance in the MacArthur Square parking lot. The machine accepts credit cards and cash. There may be no attendant on duty during the early morning hours.

Click on the link for more information about MacArthur Square parking: <http://www.parkmilwaukee.com/facilities/17-macarthur-square>

If arriving by **bus**, your bus driver needs to arrange a location to park overnight prior to your arrival at the museum. Buses cannot park within the vicinity of the museum. Buses must park off-site overnight and bus drivers must arrange for transportation back to the museum if they intend to stay overnight with the group at the museum. Drivers must pay to sleep over at the museum and be registered as part of your group. The closest location to park a bus overnight is at the Wisconsin Center. Please call (414) 908-6108 or (414) 908-6165 prior to the overnight to arrange bus parking through the center.

**14. What door should we enter when we arrive?**

The MacArthur Square parking garage door to the museum is normally open until 7:30 p.m. The James Lovell Street entrance will be open until 9 p.m. After 9 p.m., the building is secured.

**15. When does check-in end?**

It ends at approximately 7:30 p.m. We recommend arriving before then so you can get settled in and to the Dome Theater show before 7:45 p.m. and participate in the activities offered starting at 6 p.m.

**16. Can we still get into the building if we are going to be late or picking up a child early in the morning?**

If someone in your party plans on arriving later than 7:45 p.m. or a parent/guardian needs to pick a child up early in the morning (anytime before 6:30 a.m.), notify a museum staff member when you check-in your group. We will show you the location where you are permitted to meet the members of your party who are arriving late or who are picking up children.

The building is secured after 9 p.m. Please direct anyone arriving past 9 p.m. to park on the street or in MacArthur Square parking garage. Have them walk to the Museum Employee Entrance at 827 James Lovell Street/7<sup>th</sup> Street. They can enter the gray door next to the two loading dock doors. Overnight guest adults must meet the member of your group at this location when they arrive.

Parents who are picking children up in the morning can drive directly to 827 James Lovell Street. However, they are not allowed to park their cars here; it is only for loading and unloading. [Here](#) is a link to Google map link for this location.

**17. Will dinner be provided at the MPM?**

No, we do not serve dinner during the overnight. Please arrange to eat dinner before arriving at the museum. The museum café is not open the evening of the overnight and the only restaurants available are off-site. We do have vending machines on-site.

The following nearby businesses deliver and offer online ordering:

Jimmy Johns: (414) 344-1234

Domino’s Pizza: (414) 271-8990

A Subway restaurant is two blocks south of the museum, at 641 N. James Lovell Street: (414) 273-1677

**18. Can we bring food and/or beverages into the museum?**

Additional food and/or beverages must remain in the school lunch room in order to protect the exhibitions and artifacts. Food is not allowed in the museum exhibits on floors 1 through 3. This includes coffee and carbonated beverages. If your group wants to bring bottled water up to the exhibit floor, that is allowed.

-If you would like to bring something special for a celebration like a birthday, please follow the same rules. The school lunch room is not secured by museum staff and we recommend labeling your items.

**19. We are celebrating a special occasion during the overnight (e.g. a birthday), what can be done to accommodate our group?**

You are welcome to bring special treats. We suggest storing them in the school lunchroom and labeling them with your group/family name. The school lunchroom is not secured by museum staff. We do not hold birthday parties in conjunction with overnights. Parties at the museum can be booked separately during non-overnight dates. For more information on birthday parties, [click here](#).

**20. Where do we sleep?**

You will sleep on the 2<sup>nd</sup> floor of the museum. Sleeping locations within the exhibits are determined by group size. There is absolutely no bargaining or trading your assigned area with another individual or group. Areas were chosen for a number of reasons and changing your sleeping assignment could compromise the safety of your group as well as the safety of those around you.

**21. What can we bring for our sleeping arrangements?**

We recommend that you treat the overnight like an indoor campout. Air mattresses are allowed. Please refrain from bringing king, queen, or double size mattresses, as large air mattresses block walkways and emergency exits. Twin mattresses can be more flexibly moved around in an exhibit area and allow for traffic flow for guests. However, if your family/group only owns larger size mattresses, we will make an exception and you will be responsible for making it/them fit in your assigned area.

Cots and sleeping pads are recommended. Tents are strictly prohibited for safety reasons. Visitors will be asked to dismantle them. Not all sleeping areas are carpeted and if carpeted, they are not padded.

Other suggested items to bring are: sleeping bags, pillows, toothbrushes, a flashlight, comfortable sleeping clothes, and slippers.

**22. What if a member of my group needs electricity for a medical device?**

Electrical outlets are dispersed throughout the exhibit floors to blow up your air mattresses before the 11 p.m. All outlets but one are inactive once we turn the lights out. If you or a member of your group have a medical device that needs a plug (e.g. CPAP machine), please note this specifically on your forms and we will make arrangements for you to be set up near the one outlet that stays on overnight. We do need to know this at least a month in advance. We highly recommend bringing an extension cord if you do require the use of the active electrical outlet.

**23. Does the museum get cold?**

Temperatures are usually moderate and comfortable; however there is no telling how you and your overnights will react. We suggest bringing short and long layers of clothing to keep your group as comfortable as possible. We cannot control the temperature of the building and it fluctuates throughout the year.

**24. Is it very dark after the lights are turned off?**

We do our best to turn off unnecessary lights. Some lights will remain on for the duration of the night. If you or anyone in your group will require complete darkness to sleep comfortably, consider bringing an eye mask.

**25. How many people will be spending the night?**

The total number of guests for a public overnight ranges between 65 and 220 individuals.

**26. What will be served for breakfast?**

The morning breakfast consists of cereal, coffee, fruit, milk, and juice. If anyone in your group has any dietary concerns or allergies, please have them bring their own food. Cold items will be stored in the refrigerator for you.

**27. Are the coffee stand and gift shop open in the morning?**

Yes, both open at 7:30 a.m.

**28. Can we leave early from an overnight?**

Yes, guests can leave early. Please find a staff person if you need to leave early as doors are alarmed, and they can direct you to the appropriate exit. Occasionally, groups/families decide to not spend the evening. They can follow the same procedures listed above.

**29. Can we stay longer than 9 a.m. in the morning?**

Yes. You will be provided with wristbands for Saturday admission, so you can explore the museum. Your gear can be stored in the coat check areas and/or you can take your equipment to your car after 7:15 a.m.

**To register or to ask general overnight questions not answered above, please call the reservations department at 414-278-2728 or 888-700-9069.**

**If you have already called the number above and have specific questions that could not be answered by the reservations department, please e-mail [overnights@mpm.edu](mailto:overnights@mpm.edu)**