Frequently Asked Questions About the



Updated July 2016

BASIC INFO

How do we register for the Sleepover or find out more information?

If reserving for yourself, please fill out the Sleepover request form online. You should have all guest information prior to filling out this form.

Someone from the reservations department will contact you within 48 hours.

Registrations will be accepted up to two weeks prior to the program. or until we sell out. Full payment is due at the time of registration.

Groups of ten or more will be required to pay a 50% non-refundable deposit upon request approval. In order to receive the group discount, groups must book together under the same group name. Groups reducing their size after final payment is received are responsible for finding replacements for those participants.

To register your group of ten or more, please call our reservations department <u>before</u> submitting the online request form.

If you have questions, please call the reservations department at 414-278-2728 or 888-700-9069.

Cancellation policy: All reservations are non-refundable and non-exchangeable unless the Museum cancels the Sleepover due to enrollment requirements or inclement weather. In the instance the Museum cancels the event, a full refund will be offered.

Are Adult Sleepovers themed?

No, our adult sleepovers are not themed. Activities will be throughout our exhibits, featuring a variety of topics and collections.

How much does the Adult Sleepover cost?

Prices are \$115 per person, \$90 for members, or \$105 for groups (10+ booked together, in advance).

Why is the Sleepover so expensive?

We know — \$115 is a lot of money. We promise, MPM's sleepover is well worth it! You're getting a lot of bang for those bucks – 3 appetizer stations during the evening, 2 drink tickets, a late night snack, continental breakfast with a morning mimosa plus special exhibit-based programming, curator talks, films in our Dome Theater, and the list goes on. And remember, every dollar you spend at the Milwaukee Public Museum goes to supporting our mission!

The Adult Sleepovers are 21+. Can I bring a friend, sibling, etc. that is over 18 but under 21?

Unfortunately, because of the nature of the event and the availability of alcohol, we cannot allow entry to any persons under the age of 21. We will be checking IDs for all Sleepover Guests before they enter the event to ensure safety for all our Sleepover Guests.

What will we be doing during the Sleepover?

The evening will include educator-led tours, talks with our fabulous curators, self-guided flashlight explorations, films in our Dome Theater, and a Planetarium show. Below is an example of what your night at the museum might look like. (Please remember this is a sample schedule and subject to change!)

Evening

6:30 - 7:30 p.m. Check-in, drop off your gear, and enjoy a signature MPM cocktail!

7:00 - 9:00 p.m. Food stations can be found throughout the first floor

7:30 p.m. Programming begins on all three exhibit floors

7:30 p.m. - 1:00 a.m. Films begin playing in the Dome Theater - feel free to come and go as you please!

8:00 p.m. MPMExposed tours begin every hour on the hour 9:00 p.m. Curator lecture begins in Gromme Lecture Theatre

10:00 p.m. Lights go out on the third floor for flashlight exploration; MPMExposed in the

Dark tours begin every hour on the hour

11:00 p.m. Late Night Snack is served

12:00 a.m. Last Call! Bars and the third floor close for the night

1:30 a.m. Programming ends throughout exhibit floors; Planetarium show begins

2:30 a.m. Lights Out on the second floor

Morning

2:30 - 7:00 a.m. The first floor stays open until 7:00 a.m.- join us in the Night Owl Lounge Open

in Exploring Life on Earth

6:30 a.m. Early Riser's Yoga

7 a.m. Wake up, clear your sleeping area and bring gear the ground floor

7:30 a.m. Continental Breakfast and Mimosas in the Garden Galleries; Museum Marketplace opens

8 a.m. The first floor of the Museum reopens early for Sleepover guests

8:30 a.m. Last Call for Breakfast

How much of the museum is available to explore?

Although activities may be limited to particular floors and/or exhibits, you are always free to explore all three floors of the museum during the evening (or until that floor closes). Your registration fee includes general admission on Saturday, as well, so you can keep exploring in the daylight.

What time is the MPM Public Sleepover?

Check-in begins at 6:30 pm on Friday evening. Sleepover specific programming ends at 8:00 a.m. the following Saturday morning. Your registration fee includes museum admission for the entire day, so stick around and see everything in the light of day!

Can we leave early from a Sleepover?

Yes, guests can leave early. Please find a staff person if you need to leave early as doors are alarmed, and they can direct you to the appropriate exit. Occasionally, groups/individuals decide to not spend the evening. They can follow the same procedures listed above. There are no refunds or reduced rates for guests leaving the Sleepover early.

Can I leave the Museum after the Sleepover and come back that afternoon?

Sure! Your Saturday admission is good all day, so if you want to pop home before coming back, you certainly can.

Wait! I don't think I'll be able to sleep.

That's totally fine! We're leaving the first floor open all night long so you have somewhere to go if you can't (or just don't want to) sleep. The Night Owl Lounge in the Exploring Life on Earth exhibit space will be open from lights out at 2:30 a.m. until the lights go on at 7:00 a.m.

RESERVATIONS

I have attended a Sleepover with my family at MPM in the past. Do I need to fill out the registration request again?

Yes.

What if someone from our group cancels?

Your reservations are non-refundable and non-exchangeable. All participants must be over 21 years of age; if someone in your group is underage, they will not be permitted to enter the event nor will they receive a refund. Groups reducing their size after their due date are responsible for finding replacements for those participants, or forfeiting their registration fee. If you have questions about these policies, please call 414-278-2728.

What if I need to add participants to my registration?

As long as space is available, the Museum will accept additional registrants two weeks prior to the event. Please call the reservations department at 414-278-2728 to add participants. Payment must be received in full when you register new guests. No additional individuals may come to the event that evening unless they are already registered and payment in full has been received. We will add names to a waiting list if the Sleepover sells out. If members of your party are on the waiting list, we will notify you by telephone if space becomes available.

DIRECTIONS AND PARKING

How do I get to the museum? From I-43 North (from Green Bay, Mequon)

- Head SOUTHBOUND on I-43
- Take the HIGHLAND AVE exit ramp.
- Turn LEFT onto State St.
- Turn RIGHT on James Lovell St.
- Parking structure will be on your immediate right.

From I-94 heading East (from Madison, Waukesha)

- Head EAST on I-94
- Go past exits for Green Bay and Chicago.
- Take EXIT 1H to merge onto N James Lovell Street/7th Street
- Veer LEFT on James Lovell St.
- Go NORTH 3 blocks.
- Parking structure will be on your left.

From I-43 South (from Illinois, Kenosha)

- Head NORTH on I-94/I-43
- Take exit 72A toward Michigan St./10th St.
- Continue straight on 10th street.
- Turn RIGHT onto Wells St.
- Turn LEFT onto James Lovell St.
- Parking structure will be on your left.

You can search online for a map and to get directions to the museum from your location. The address for the Milwaukee Public Museum is 800 West Wells Street, Milwaukee, WI, 53233. The museum is at the intersection of Wells and James Lovell streets (formerly 7th Street).

Where do we park?

Parking is available in MacArthur Square, 841 N. James Lovell Street, adjacent to the museum building. The Sleepover parking fee for 24 hours is \$14.00 per car. Museum members always pay \$5.00—simply show your MPM member ID at check-in to get your parking ticket stamped. Please consult the Park Milwaukee website for more information about parking in the area.

Parking should be paid when you leave Saturday morning at the exit of the MacArthur Square parking lot. The machine accepts credit cards and cash. There may be no attendant on duty during the early morning hours.

Click on the link for more information about MacArthur Square parking: www.parkmilwaukee.com/facilities/17-macarthur-square

If arriving by bus, your bus driver needs to arrange a location to park overnight prior to your arrival at the museum. Buses cannot park within the vicinity of the museum. Buses must park off-site overnight and bus drivers must arrange for transportation back to the museum if they intend to stay Sleepover with the group at the museum. Drivers must pay to sleep over at the museum and be registered as part of your group. The closest location to park a bus overnight is at the Wisconsin Center. Please call 414-908-6108 or 414-908-6165 prior to the Sleepover to arrange bus parking through the center.

ARRIVAL

What door should we enter when we arrive?

The MacArthur Square parking garage door to the museum is unlocked until 9:00 p.m. The James Lovell Street entrance will be open until 9 p.m. After 9 p.m., the building is secured.

When does check-in end?

Registration will end at approximately 7:30 p.m. We recommend arriving before then so you can get settled in and begin enjoying your evening.

Can we still get into the building if we are going to be late?

If someone in your party plans on arriving later than 7:30 p.m., please notify a museum staff member when you check-in. We will show you the location where you can meet the members of your party who are arriving late.

The building is secured after 9 p.m. Please direct anyone arriving past 9 p.m. to park on the street or in MacArthur Square parking garage. Have them walk to the Museum Employee Entrance at 827 James Lovell Street/7th Street. They can enter the gray door next to the two loading dock doors. Sleepover guests must meet the member of your group at this location when they arrive.

FOOD

Will dinner be provided at the MPM?

We will not be serving a full dinner during the Sleepover. However, we will have an assortment of exhibit themed food stations and serve a late night snack. The museum café is not open the evening of the Sleepover and the only restaurants available are off-site. We do have vending machines on-site.

What will be served for breakfast?

The morning continental breakfast consists of a variety of pastries and breakfast breads, coffee, fruit, and juices. You will also receive one ticket that may be redeemed for a mimosa. If anyone in your group has any dietary concerns or allergies, please let us know in advance.

Is the coffee kiosk open in the morning?

Yes, it opens at 7:30 a.m. It offers additional pastries, cereal bowls, espresso drinks, tea, etc.

SLEEPING ARRANGEMENTS

Where do we sleep?

You will sleep on the second floor of the museum. Sleeping locations within the exhibits are determined by group size. There is absolutely no bargaining or trading your assigned area with another individual or group. Areas were chosen for a number of reasons and changing your sleeping assignment could compromise the safety of your group as well as the safety of those around you.

What can we bring for our sleeping arrangements?

We recommend you treat the Sleepover like an indoor campout without the tent. Please refrain from bringing king or queen size mattresses, as large air mattresses block walkways and emergency exits.

Cots and sleeping pads are recommended. Tents are strictly prohibited for safety reasons. Visitors will be asked to dismantle them. Not all sleeping areas are carpeted and if carpeted, they are not padded.

Other suggested items to bring are: sleeping bags, pillows, toothbrushes, a flashlight, comfortable sleeping clothes, and slippers.

Does the museum get cold?

Temperatures are usually moderate and comfortable; however there is no telling how you will react. We suggest bringing short and long layers of clothing to keep your group as comfortable as possible. We cannot control the temperature of the building and it fluctuates throughout the year.

Is it very dark after the lights are turned off?

We do our best to turn off unnecessary lights. Some lights will remain on for the duration of the night. If you or anyone in your group will require complete darkness to sleep comfortably, consider bringing an eye mask.

How many people will be spending the night?

The total number of guests will range between 75 and 120 individuals.

SAFETY

- Keep your shoes on (except while sleeping).
- Respect your fellow Sleepover guests and their belongings.
- When you reach your sleep area and start to lay your gear out, please make sure that you are not blocking the aisles/walkways or any doors. Walkways need to be kept clear for safety reasons.
- Make sure you have a valid Driver's Licence or State isued picture identification for check-in and in case of an emergency.
- Please remember to review the group code of conduct with all group leaders.
- If there is an emergency during a Sleepover, the Museum 24-Hour Phone Number for Emergency Calls is our security dispatch office at 414-278-2708.
- Museum staff will walk through the sleeping spots before lights out and point to the quickest way to get to the nearest emergency exit.
- ILLNESS/INJURY If a guest becomes ill or is injured, the emergency contact on your roster will be notified. No oral medicines will be administered. A basic first aid kit will be available. For any matter involving medical treatment or otherwise, the Milwaukee Public Museum disallows all responsibility for the cost of this or any other medical treatment.

DEPARTURE

Can we leave early from a Sleepover?

Yes, guests can leave early. Please find a staff person if you need to leave early as doors are alarmed, and they can direct you to the appropriate exit. Occasionally, groups/individuals decide to not spend the evening. They can follow the same procedures listed above. There are no refunds or reduced rates for guests leaving the Sleepover early.

Can we stay longer than 9 a.m. in the morning?

Absolutely! You will be provided with wristbands for Saturday admission, so you can explore the museum. Your gear can be stored in the coat check areas and/or you can take your equipment to your car after 7:15 a.m.

SOUVENIRS

When is the museum marketplace open to Sleepover guests?

We open at 7:30 a.m. on Saturday morning. Museum souvenirs are available to extend your experience!

To ask general Sleepover questions not answered above, please call the reservations department at 414-278-2728 or 888-700-9069.

If you have already called the number above and have specific questions that could not be answered by the reservations department, please e-mail AdultSleepovers@mpm.edu

